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VERAE TIME × ZAPIER

Customer-service credits API

site/packages/zapier-customer-service/README.md

zapier-customer-service

Department API for **customer-service credit additions** and **review** of credits, balances, usage, and payments. Internally uses **NATS** `verae.billing.*` (account-balance). HTTP fallback to account-balance then zapier-edge.

Forgejo: <https://git.georgelambert.org/marchon/zapier-customer-service>

Catalog: <https://zapier.georgelambert.org/packages/zapier-customer-service/README.pdf>

Plugs into: zapier-edge admin (`x-admin-key`) at `ZAPIER_ADMIN_URL` (default `http://127.0.0.1:3000`).

```
PORT=3011 ZAPIER_ADMIN_URL=http://127.0.0.1:3000 node src/server.js
curl -X POST http://127.0.0.1:3011/credits -H 'content-type: application/json' \
  -d '{"customerId":"cust_1","cents":500,"reason":"goodwill","agent":"cs-anna"}
```

Route	Job
GET /	Staff review UI
GET /health	{ ok, role }
POST /credits	Add/subtract prepaid cents (NATS <code>balance.adjust</code>)
GET /credits?customerId=	Ledger
GET /review/:customerId	Full statement (balance, credits, usage, payments)

Talks to NATS `verae.billing.*` internally. Never talks to Zapier cloud.